

# Design Trade Program Letter of Agreement

Once eligibility is met, the Design Trade Program discount may be applied to any full-price merchandise purchased at Crate and Barrel and CB2 stores in Canada.

**Please contact us with any questions.**

[crateandbarrel.ca](http://crateandbarrel.ca)

888.657.4108

[cb2.ca](http://cb2.ca)

855.833.1833

[designtradeprogramca@crateandbarrel.com](mailto:designtradeprogramca@crateandbarrel.com)

**Crate&Barrel** **CB2**

This Design Trade Program Letter of Agreement and any other written materials provided to Member (as defined herein) from time to time (collectively, the "Agreement") sets forth the terms and conditions of the Design Trade Program of Euromarket Designs, Inc. d/b/a Crate and Barrel and CB2 (collectively, the "Company"). The Design Trade Program and the Agreement are subject to change from time to time at the Company's sole discretion.

Once eligibility is met, and subject to the terms of this Agreement, Members participating in the Design Trade Program will receive a membership discount on full-price merchandise purchased at Crate and Barrel and CB2 stores in Canada. Discount cannot be redeemed at any stores in the United States (whether Crate and Barrel, Crate and Barrel Outlet or CB2 stores), or at [crateandbarrel.com](http://crateandbarrel.com) or [cb2.com](http://cb2.com). Rights and rewards under this Agreement are non-transferable.

### **TERMS OF ELIGIBILITY**

An applicant who is an accredited professional designer, including but not limited to an interior designer, architect or home stager (see professional organization list below), will be eligible for participation in this Design Trade Program (and referenced herein as a "Member") upon approval by the Company after presentation of the following:

1. A **Business Card** indicating the applicant's design profession or a design firm website listing the applicant's name;
2. A completed and signed **Application** form; and
3. Either: a) a copy of the applicant's **Business License** or **Resale Certificate** showing proof of a design-based business, or b) a valid membership card from one of the following professional organizations:
  - APDIQ (Association professionnelle des designers d'intérieur du Québec)
  - ARIDO (Association of Registered Interior Designers of Ontario)
  - ARIDNB (Association of Registered Interior Members of New Brunswick)
  - CDECA (Canadian Decorators' Association)
  - CSLA (Canadian Society of Landscape Architects)
  - CSP (Canadian Home Staging Professionals)

- IDA (Interior Designers of Alberta)
- IDAS (Interior Designers Association of Saskatchewan)
- IDIBC (Interior Designers Institute of British Columbia)
- IDNS (Interior Designers of Nova Scotia)
- MRAIC (Member of Architecture Canada/RAIC), FRAIC (Fellow of Architecture Canada/RAIC) or membership in one of the provincial/territorial associations
- PIDIM (Professional Interior Designers Institute of Manitoba)

The Company reserves the right to make all membership determinations at our sole discretion.

### **MEMBERSHIP**

- Member's name and business address must be provided on the application. Note: The eligible Member must be an individual and not a design firm or entity; multiple individuals employed by a single design firm or entity may apply individually by submitting individual application materials and gaining approval, but the design firm or entity itself may not become a Design Trade Program Member.
- It is the responsibility of the Member to notify the Company of any changes in his/her contact information. Members can update information by calling or visiting any Crate and Barrel or CB2 store in Canada, by calling Customer Service at 888.657.4108, or by emailing [designtradeprogramca@crateandbarrel.com](mailto:designtradeprogramca@crateandbarrel.com).
- Member is the only person authorized to make purchases using his/her account number and Design Trade Program card.
- Incomplete applications will not be accepted.
- Employees of the Company are not eligible for membership.
- The Company reserves the right to review and terminate a Member's eligibility if the Company believes, in its sole discretion, that Member has violated the terms of this Agreement. Company will notify the Member that he/she is no longer eligible to participate in the program.
- Members may cancel their membership at any time by calling Customer Service at 888.657.4108 or by emailing [designtradeprogramca@crateandbarrel.com](mailto:designtradeprogramca@crateandbarrel.com).

- Lost, stolen or damaged membership cards may be cancelled and replaced at the Company's sole discretion. To request a new membership card, please visit a Canadian retail location, call Customer Service at 888.657.4108 or email [designtradeprogramca@crateandbarrel.com](mailto:designtradeprogramca@crateandbarrel.com).
- Company may discontinue program at any time and at the Company's sole discretion.

### **DISCOUNT**

- Eligible Members will receive a 15% discount off full-price merchandise in the Company's stores in Canada only at the then-published retail price. Discount is non-negotiable.
- Discount may not be combined with any other offers, coupons or promotions, and cannot be applied to reduced price, sale, closeout or clearance merchandise.
- Discount is not applicable toward purchases of Gift Cards, eGift Cards, services, shipping and handling, taxes or other fees, and non-merchandise charges.
- Discount does not apply to any purchases made prior to enrollment in the Design Trade Program.
- The Design Trade Program discount is not redeemable for cash.
- Company reserves the right to change the list of items not eligible for the Design Trade Program discount at any time and at its sole discretion. Any such changes will be posted online at [crateandbarrel.ca/DesignTradeProgram](http://crateandbarrel.ca/DesignTradeProgram).
- All qualifying purchases must be made by the Member in person only at a Company store in Canada. Phone orders and purchases made (whether in store or otherwise) by any other person are not eligible for discount.
- Merchandise eligible for discount is priced in Canadian dollars, and the corresponding discount is calculated in Canadian dollars.

### **PURCHASE AND PAYMENT TERMS**

- To make a purchase in stores, Member must present his/her Design Trade Program card along with an accepted form of picture ID (e.g., driver's license, provincial identification card or passport).
- Member may have his/her client pay for a purchase using the client's credit card or other legal tender.

- Member (or in accordance with the above rule, Member's client) will be responsible for payment of any and all taxes, services charges and other fees on the discounted amounts, in accordance with any applicable laws and regulations.
- Product returns are subject to the applicable return policy and will be credited (as applicable) at the membership discount rate.

### **U.S. ELIGIBILITY**

- Members participating in the Design Trade Program in Canada also may request a card for use in the United States. Such U.S. Design Trade Program card, if granted, is subject to all terms and conditions applicable to the Design Trade Program in the U.S., a current copy of which can be found at [crateandbarrel.com/DesignTradeProgram](http://crateandbarrel.com/DesignTradeProgram).
- To request a U.S. card, visit a Company store in the U.S. or email [designtradeprogramus@crateandbarrel.com](mailto:designtradeprogramus@crateandbarrel.com) with the following information: Member name, design firm's name, Canadian Design Trade Program card number and business phone number. Allow 2 to 4 weeks for processing.
- Canadian Members with a U.S. Design Trade Program card may make online purchases at [crateandbarrel.com](http://crateandbarrel.com) or [cb2.com](http://cb2.com), but only if the purchase is being shipped to a U.S. postal address.
- To make an online purchase at [crateandbarrel.com](http://crateandbarrel.com) or [cb2.com](http://cb2.com), using a U.S. Design Trade Program card, the Member must use the credit card registered to his/her Design Trade Program account; client or other third-party or unregistered credit cards may not be used.
- Canadian Design Trade Program Member numbers are not valid on [crateandbarrel.com](http://crateandbarrel.com) or [cb2.com](http://cb2.com), even if the Member holds both U.S. and Canadian Design Trade Program cards. The U.S. Design Trade Program card number must be used.

### **COMMUNICATION AND PRIVACY**

- Company may contact Members or design firm directly regarding changes to the Design Trade Program.
- Design Trade Program Member can opt in to receive Company emails for marketing purposes. Member may unsubscribe from marketing emails at any time.
- Design Trade Program Member consents to the Company Privacy Policy available at: [crateandbarrel.ca/Privacy](http://crateandbarrel.ca/Privacy).

By completing and signing the accompanying Application and submitting the required eligibility documentation (as set forth above), Member confirms he/she has read, understood and fully accepts and agrees to the terms and conditions set forth in this Agreement.